



National Finance Center Customer Notification

Update-Pay Period (PP) 15 Electronic Official Personnel Folder (eOPF) Electronic File Transmission Resolved

August 17, 2020

Reference Number: NFC-1597669134

Dear Customer:

This is an update to the previous notification dated August 13, 2020, regarding the delayed electronic file transmission for the eOPF for PP15 to the Office of Personnel Management (OPM).

The OPM technical issue has been resolved. The National Finance Center (NFC) retransmitted the PP15 electronic data file to update employees' official records on August 14, 2020.

No further action is required by the customer.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency representatives with questions concerning this notification should contact the National Contact Center at 1-855-632-4468 or the ServiceNow Customer Service Portal at:

- Federated ServiceNow users: <https://nfcerp.servicenowservices.com/>
- Non-Federated ServiceNow users: https://nfcerp.servicenowservices.com/sp_ess/